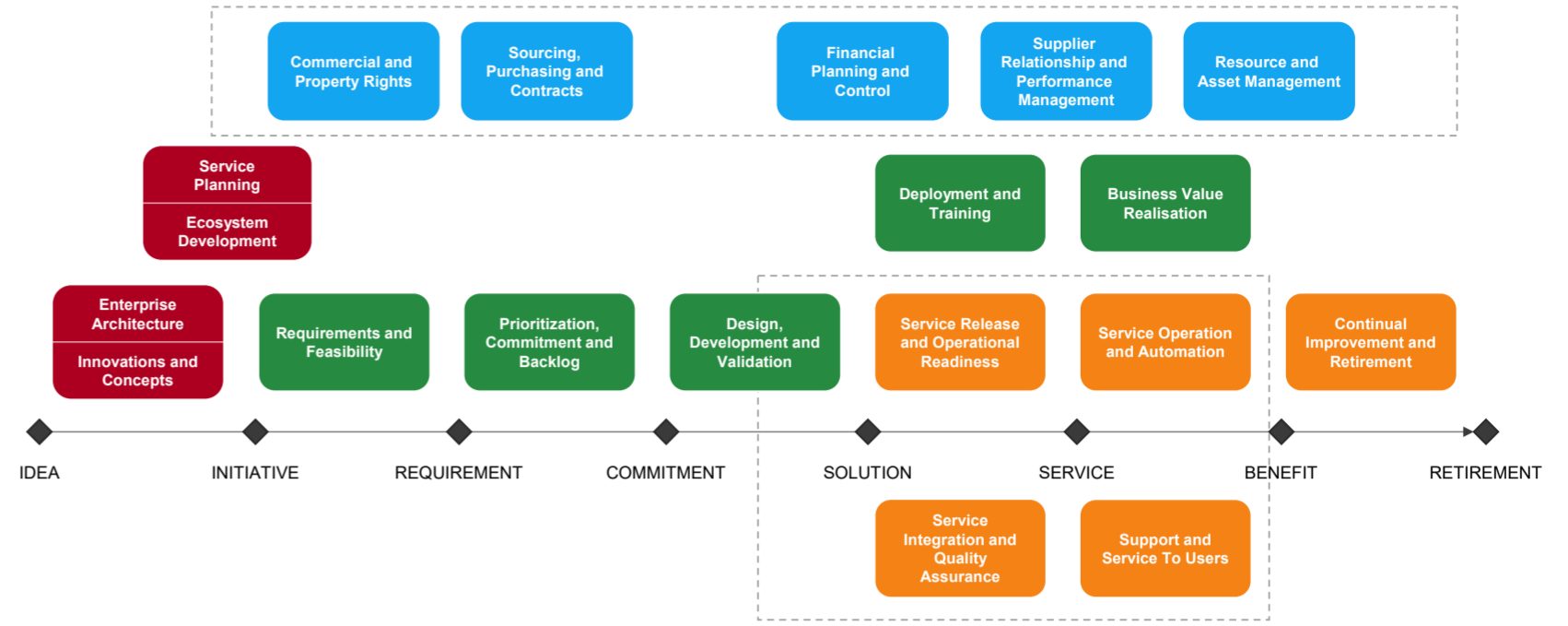
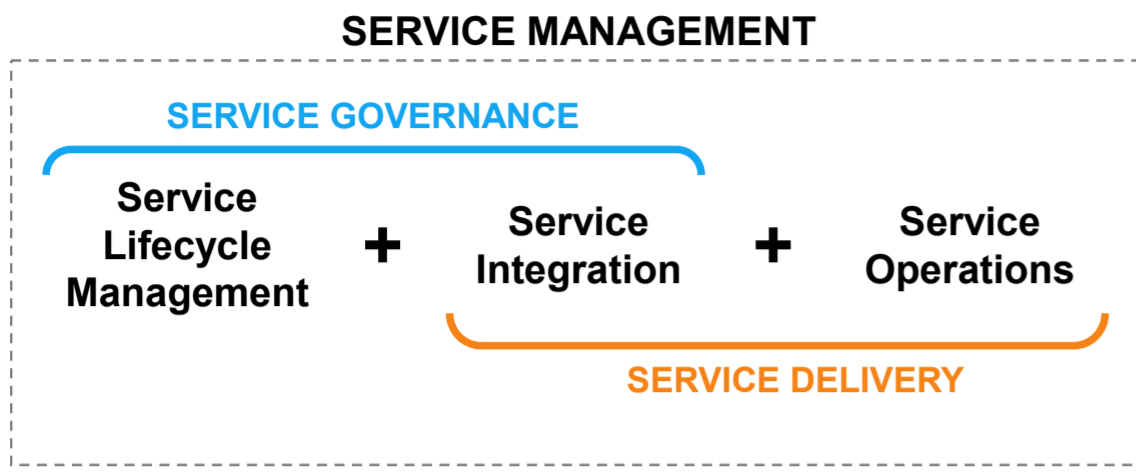
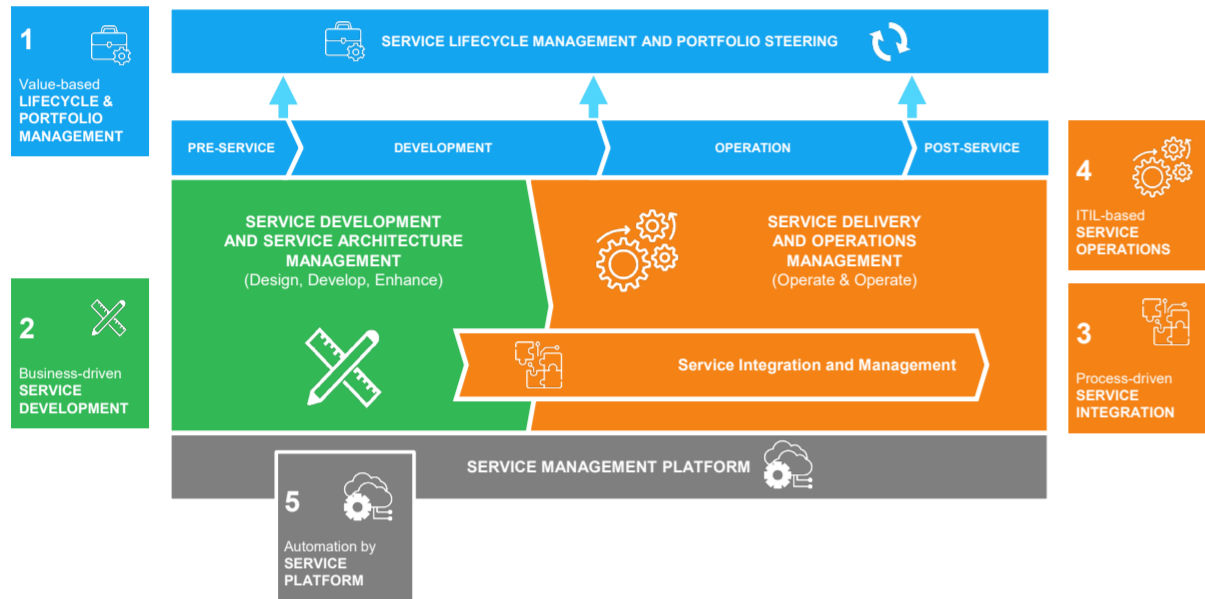


# Service Lifecycle Management

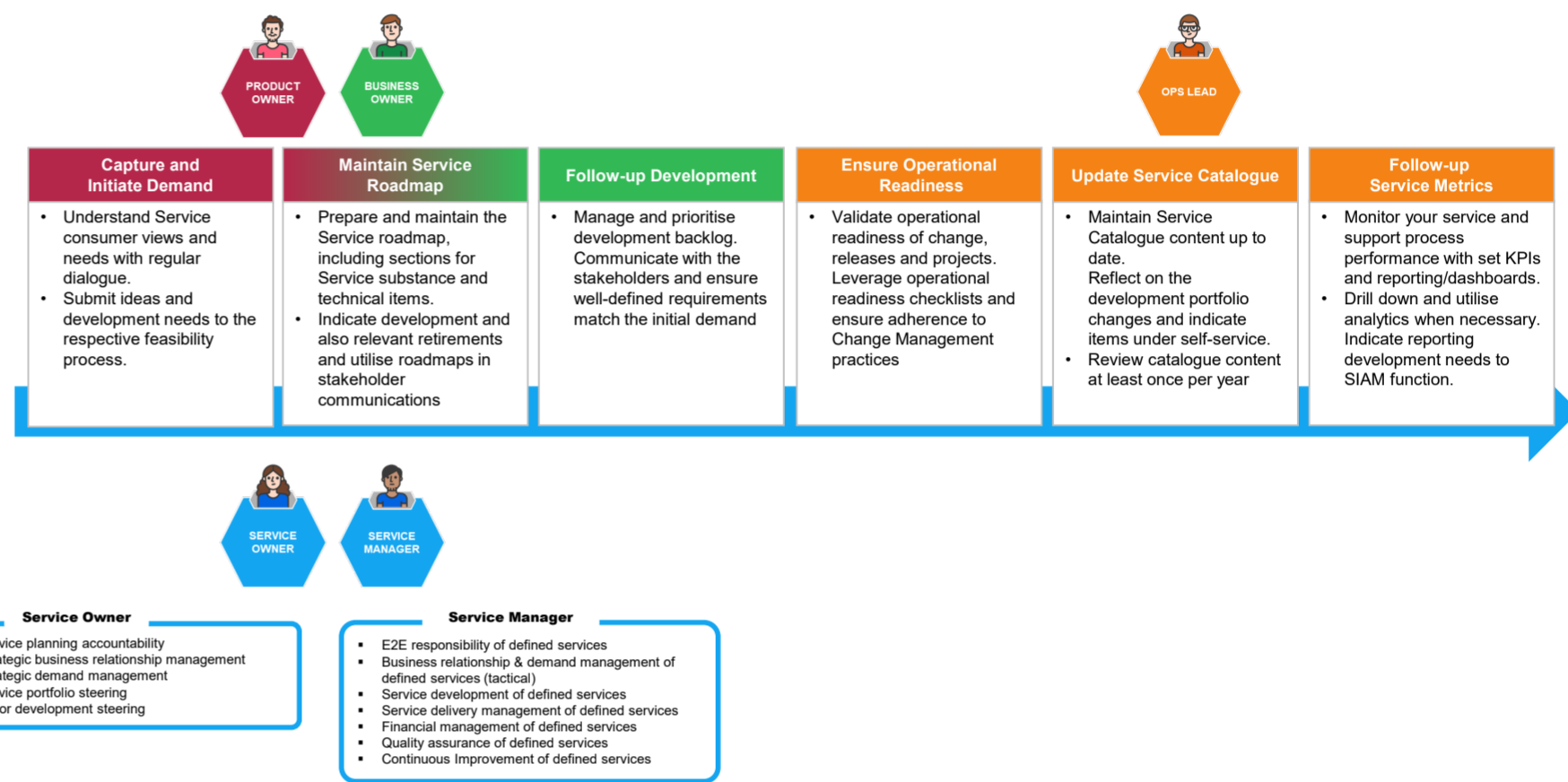
## Service Management in an End-to-End Flow



## Core Elements of Service Management



## Service Management Journey

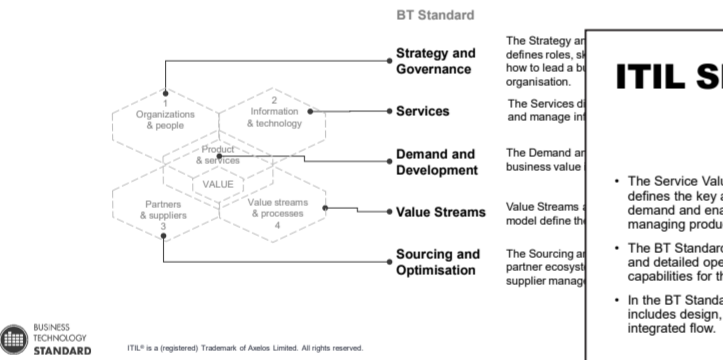


There may be many different service clusters with service management elements in various business domains. The vertical service clusters are managed by the Service Lifecycle Management and the horizontal elements are within the SIAM responsibilities.

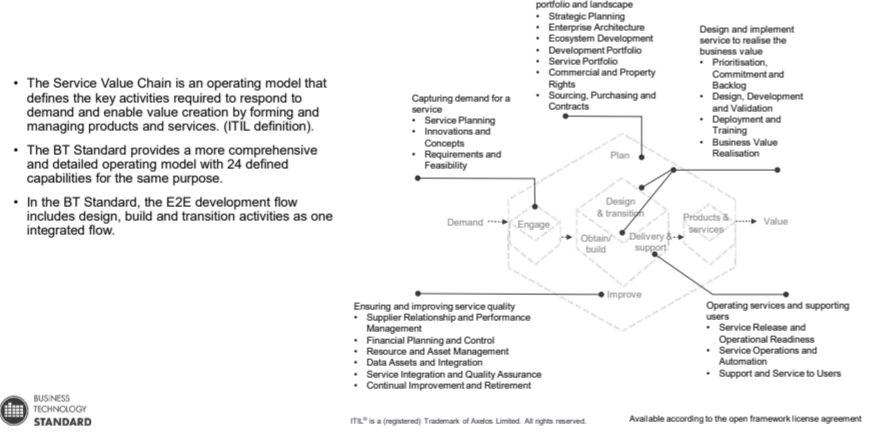
## ITIL Compatibility

### COMPLIANCE WITH THE FOUR DIMENSIONS OF THE ITIL SERVICE VALUE SYSTEM

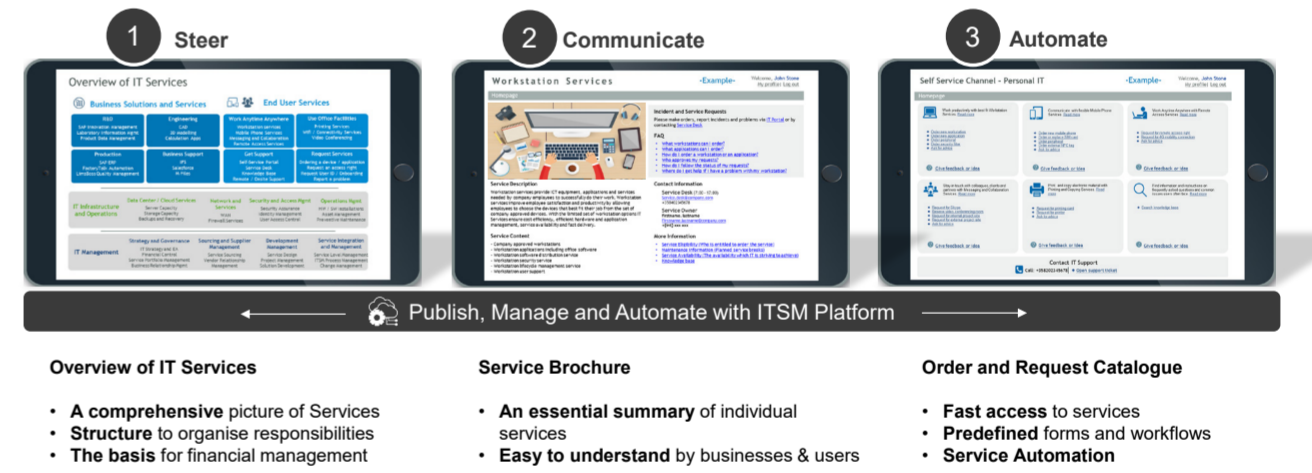
The five disciplines of the BT Standard give guidelines on how to implement and manage the four dimensions of the ITIL® Service Value System (SVS)



### ITIL SERVICE VALUE CHAIN



## 3-Level Service Catalogue



## End-to-End Service Management

